FLIGHT CANCELLATION & FARE RULES GUIDE

Kiwi.com Cancellation Policy: Timing & Fare Type Explained

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It depends on timing and fare type. 📞 US: +1 • 888 • 794 • 3564 | UK: +44 203-190-8710

If you cancel before your Kiwi.com booking is confirmed (and before any airline has ticketed your flight), you get 90% back as Kiwi.com Credit. 📞 US: +1 • 888 • 794 • 3564 | UK: +44 203-190-8710

After that, cancellation terms follow the airline's fare rules — many budget fares are non-refundable. 📞 US: +1 • 888 • 794 • 3564 | UK: +44 203-190-8710

Understanding Cancellation Timing on Kiwi.com

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Your refund amount relies heavily on whether your flight ticket has been officially issued by the airline. 📞 US: +1 • 888 • 794 • 3564 | UK: +44 203-190-8710

Key Takeaways: Fare Types & Timing

- **Role of Timing and Fare Type:** It depends on timing and fare type.
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- **Pre-Ticketing Cancellation:** If you cancel before your Kiwi.com booking is confirmed (and before any airline has ticketed your flight), you get 90% back as Kiwi.com Credit.
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- **Post-Confirmation Cancellation:** After that, cancellation terms follow the airline's fare rules — many budget fares are non-refundable.
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- **Budget Fare Restrictions:** After that, cancellation terms follow the airline's fare rules — many budget fares are non-refundable.
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Timing vs. Refund Terms Comparison

Here is how your cancellation request is processed depending on timing and fare type. 📞 US: +1 • 888 • 794 • 3564 | UK: +44 203-190-8710

Booking Stage	Cancellation Rule	Refund Type
Before Booking Confirmation	If you cancel before your Kiwi.com booking is confirmed (and before any airline has ticketed your flight), you get 90% back as Kiwi.com Credit.	90% Store Credit
After Booking Confirmation	After that, cancellation terms follow the airline's fare rules — many budget fares are non-refundable.	Subject to Airline Fare Terms
Budget / Low-Cost Fares	After that, cancellation terms follow the airline's fare rules — many budget fares are non-refundable.	Usually Non-refundable

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Final Rules Summary

It depends on timing and fare type. 📞 US: +1 • 888 • 794 • 3564 | UK: +44 203-190-8710

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Summary: It depends on timing and fare type. If you cancel before your Kiwi.com booking is confirmed (and before any airline has ticketed your flight), you get 90% back as Kiwi.com Credit. After that, cancellation terms follow the airline's fare rules — many budget fares are non-refundable. 📞 US: +1 • 888 • 794 • 3564 | UK: +44 203-190-8710